

**MONTGOMERY COUNTY**  
**MUNICIPAL UTILITY DISTRICT NO. 164**  
**Notice of Change of District Operator**

Please note that MONTGOMERY COUNTY MUNICIPAL UTILITY DISTRICT NO. 164 is changing Operators effective February 1, 2024. The District has retained the services of Municipal District Services, LLC (MDS) to operate the water and wastewater systems and to provide billing services. All services that had been provided by H2O Innovation will now be provided by MDS.



24-Hour Service (report repairs and emergencies)  
Customer Care & Billing

281-290-6500, option 1  
281-290-6507

Your water bill will continue to be due on the 20<sup>th</sup> of each month.

**Payments will no longer be accepted at the H2O Innovation addresses.**

Municipal District Services payment windows are located at:

406 W. Grand Parkway S  
Suite 260  
Katy, TX 77429

16758 Telge Road  
Cypress, TX 77429

If you **mail** your payments, be sure to use the window envelopes provided so that the payments will reach the new P.O. Box address for MONTGOMERY COUNTY MUNICIPAL UTILITY DISTRICT NO. 164.

If you are paying your utility bill through your bank's **on-line bill paying service**, please note that you will need to change the P.O. Box number to: P.O. Box 3150, Houston, Texas 77253-3150. You will receive a water bill in February with a new account number. Be sure to update the account number on your bill pay website.

MDS offers many convenient ways to pay your water bill, such as online bill pay, but there will be an interruption to online bill pay options during the transition period. Customers will be notified when these services are back in place and fully functional.

Phone inquiries for billing questions and reporting of leaks, sewer problems, and 24-hour emergencies should be called in to (281) 290-6500, option 1 after February 1, 2024.

Should you have any questions regarding the District or the utility services, please contact MDS at (281) 290-6500 or visit [www.mdswater.com](http://www.mdswater.com).

Thank you,

Board of Directors  
MONTGOMERY COUNTY MUNICIPAL UTILITY DISTRICT NO. 164